Instruction Manual

HAAN®

EXPERIENCE STEAM. DISCOVER CLEAN.™

name: **Slim & Light**
model number: ***SI-35***

"Sanitizing steam mop for solid surfaces and carpeting."

HAAN® Corporation
1828 William Penn Way
Lancaster, PA 17601

phone: 877-422-6347

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SI35_IS0010b

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Introduction

Congratulations on purchasing a **HAAN®** product. Now you have an easy way to clean your tile, hardwood, laminate, linoleum and vinyl floors.

Your floor sanitizer uses steam to remove tough grease, dirt and grime. Steam is nature's purest and most powerful cleaner for safely cleaning all hard surfaces in your home without harsh chemicals, for a perfectly ecological approach. No film, no residue – just clean, germ-free floors.

HAAN® products are so easy to assemble, you can put them to use right away – anywhere you want to clean and sanitize – from your kitchen and living room to your bathroom floors.

Backed with a one-year limited warranty, your quality **HAAN®** product is sure to give you years of dependability. And our Customer Care representatives are available to answer any of your questions about your new floor sanitizer.

Thousands of **HAAN®** customers have already fallen in love with **HAAN®** Floor Sanitizers. We're confident you will, too.

Thank you again for purchasing the **HAAN®** Slim & Light Floor Sanitizing Steam Mop.

The **HAAN®** *Team*

IMPORTANT

Be sure to read ALL instructions and warnings before using your HAAN® Floor Sanitizer.

WARNING

Risk of electrical shock: Be sure to read and follow all instructions and warnings.

CAUTION

The SI-35 emits steam at 212˚F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Carpet Glide get very hot during use. Care should be taken when using this appliance. DO NOT touch them during use except in the approved manner as outlined in this manual.

SAVE THESE INSTRUCTIONS:

For household use only. Any other use of this appliance will void the manufacturer's warranty.

Basic precautions should be observed when using an electrical appliance, including the following:

1. Do not direct steam at people, animals, or at electrical outlets.
2. Do not expose to rain.
3. Store indoors.
4. Unplug from outlet when not in use and before conducting service maintenance or trouble-shooting.
5. Do not leave steam cleaner unattended.
6. Do not leave the steam cleaner connected to an electrical outlet when not in use.
7. Do not service steam cleaner when it is plugged in.
8. Do not use with damaged cord or plug.
9. Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water. Return to a service center.
10. Do not handle steam cleaner with wet hands.
11. Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or expose cord to heated surfaces.
12. Do not unplug by pulling on cord.
13. Do not use appliance in an enclosed space filled with vapor given off by oil-base paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
14. Do not allow to be used as a toy.
15. Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
16. Do not immerse in water or any other liquid.
17. Do not use for any purpose other than described in this User Manual.
18. Use only manufacturer's recommended attachments – use of attachments not provided or sold by **HAAN®** may cause fire, electric shock or injury.

19. Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.
20. Unplug by grasping the plug, not the cord.
21. Close attention is necessary when used by or near children.
22. If the circuit breaker activates while using the steam function, discontinue product use immediately and contact the customer support center. (Beware of the risk of electrical shock.)
23. Do not allow the product to be disassembled and/or modified by anyone other than an authorized service technician. (Doing so can result in fire and/or electrical shock.)
24. This product is NOT for space heating purposes.

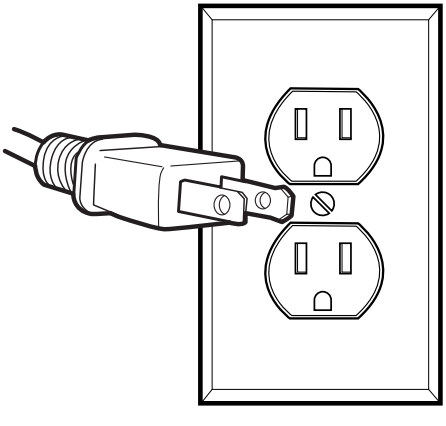
IMPORTANT

Electrical Plug Instructions:

WARNING

DO NOT modify the plug. Improper connection can result in a risk of electrical shock.

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.



Care & Maintenance

IMPORTANT
Always ensure that your floor sanitizer is UNPLUGGED from the wall receptacle prior to cleaning or emptying the water tank.

CAUTION
Do not immerse your floor sanitizer in water or any other liquid.

CAUTION
Always operate floor sanitizer by gripping the handle. Do not grip by the pole.

1. Turn your floor sanitizer off and unplug from the electrical outlet.
2. Wrap power cord around cord hangers.
3. Let your floor sanitizer cool for five (5) minutes before removing the ultra-microfiber pad and before emptying the water tank.
4. Always empty the water tank when you have finished using your floor sanitizer.
5. Never leave ultra-microfiber pad on floor sanitizer when you have finished using it. Always remove the ultra-microfiber pad and wash in warm water with a mild detergent. Never use bleach or fabric softener when cleaning the ultra-microfiber pad. The ultra-microfiber pad can be washed in a washing machine and dried in a clothes dryer but on low heat. To decrease pad wear, we recommend the pad be hung to dry for 24 hours.
6. Wipe your floor sanitizer with a damp cloth to clean. Never immerse the sanitizer in water or any other liquid.
7. In order to keep your floor sanitizer in good condition, we recommend that you clean the water tank once a month to eliminate calcium deposits. Add eight ounces (8 oz) of water to the water tank and insert 1 packet of Fresh Rinse™ Lime and Scale Remover. Shake to loosen any deposits. Place unit on resting mat without pad, turn unit on and allow water to steam until water in tank is depleted. **Do not use vinegar or other decalcifying substances in the floor sanitizer water tank.**

Helpful Hints

1. Always use a vacuum or sweep before sanitizing your floors.
2. The easiest way to use the machine is to tilt the handle to a 45° angle and clean slowly 2-3 yards at a time.

Helpful Hints Cont.

3. A good amount of steam passes through the ultra-microfiber pad. We recommend that the ultra-microfiber pad be changed when it becomes oversaturated.
4. To remove stubborn stains from vinyl or linoleum floors, pre-treat with a mild detergent and some water before using the floor sanitizer.

Ultra-Microfiber Pads for HAAN® Floor Sanitizing Steam Mop

What is an ultra-microfiber?

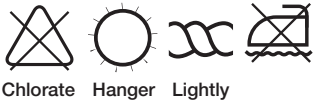
An ultra-microfiber is a textile fiber that is thinner and more absorbent than a micro-fiber (1.0dtex) pad typically used with steam mops. Specifically, to be defined as an ultra-microfiber, it should be less than 0.2dtex. The Ultra-Microfiber pad by HAAN® Corporation is made of .17dtex ultra-microfibers.

How to Use Ultra-Microfiber Pads

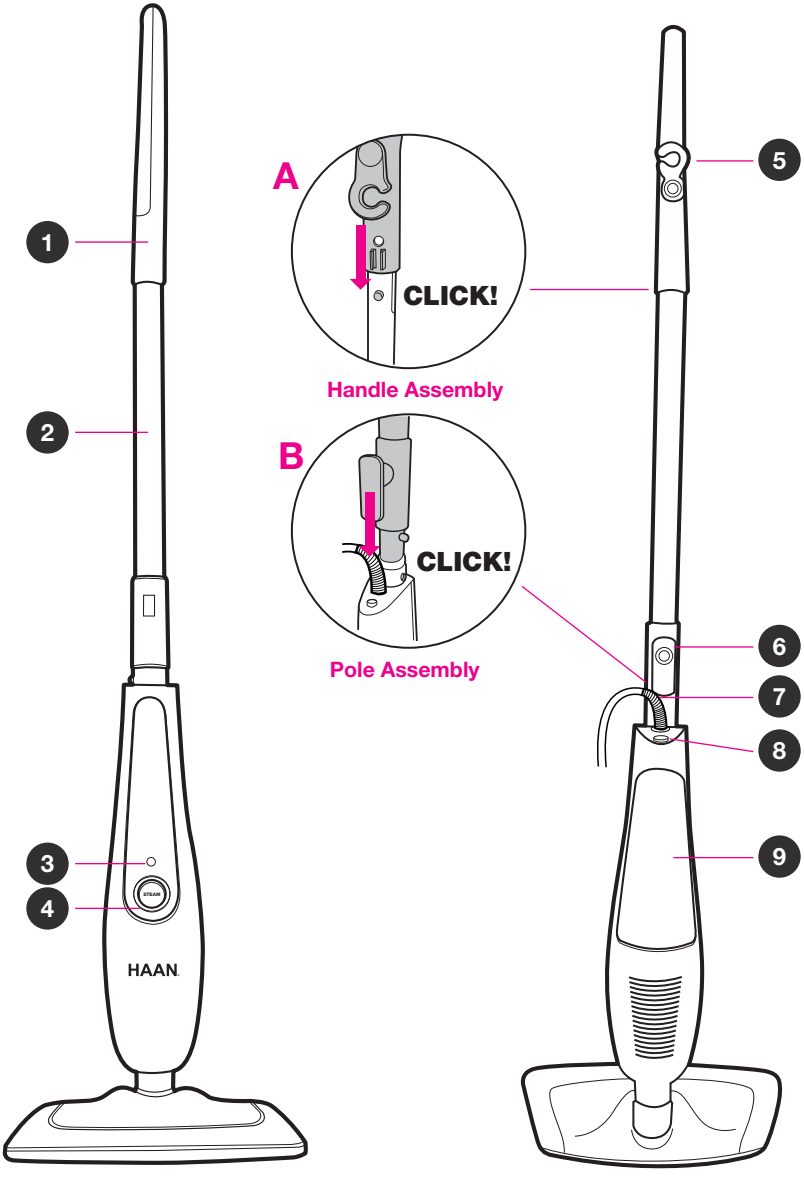
1. Please make sure that a completely dry pad is used.
2. As high temperature steam passes through a pad to contact the floor to kill germs, molds, mites and to provide a certain amount of water necessary for cleaning, it is natural that the pad gradually absorbs moisture. After a certain length of time, the pad repels water and becomes damp.
3. To keep the floor clean and dry, replace the pad when it is dirty.
4. Only remove pad from unit when not in use and steam is not being emitted.

How to Clean and Store

1. Hand wash or machine wash the ultra-microfiber pad in cold water on the delicate cycle with a mild detergent. (Do not use a fabric softener)
2. Using a washing machine may shorten the lifespan of the pads.
3. We recommend air drying the ultra-microfiber pad for 24 hours, but they could be dried in a dryer on a low heat setting.



Chlorate bleach Hanger Lightly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2
3
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STEAM
HAAN
A
CLICK!
Handle Assembly
B
CLICK!
Pole Assembly
5
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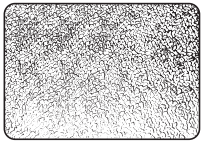

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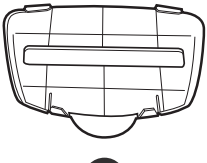

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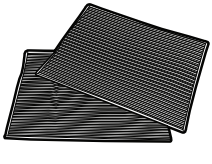


12

HAAN
Fresh Rinse

13

1. **Handle**
2. **Pole**
3. **Power Indicator Light**
4. **Steam Power Switch**
5. **Storage Hook (rotates 360º)**
6. **Power Cord Organizer (bottom)**
7. **Power Cord**
8. **Water Tank Release Button**
9. **Detachable Water Tank**
10. **Floor Protector / Resting Mat**
11. **Carpet Glide**
12. **Ultra-Microfiber Pads (x2)**
13. **Fresh Rinse Lime & Scale Remover (x12)**

Helpful Hint:

To extend the life of your Ultra-Microfiber Pads, always place your unit on the floor protector/resting mat while the unit heats up. Attach the Ultra-Microfiber pad when the unit is ready to use.

Helpful Hint:

When using the Floor Sanitizer with the Carpet Glide it will not lift all set-in stains from your carpet. Our patented Ultra-microfiber pad may be used to act as a "blotter" for removing most fresh, wet spills and stains.

Before Using Your Floor Sanitizer

Be sure to read ALL instructions and warnings *before* using your Floor Sanitizer.

WARNING

Your floor sanitizer is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

Helpful Hint:

When heated, never leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/Resting Mat when stationary.

Helpful Hint:

Always empty water from water tank after use. To ensure optimum product function use Fresh Rinse™ once a month.

CAUTION

Use only a heavy duty extension cord rated for 15 amps minimum – DO NOT use an ordinary extension cord.

IMPORTANT

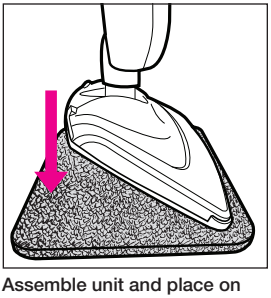
This product is NOT for space heating purposes.

CAUTION

HAAN® floor care products emit steam at 212º to sanitize the area of use. This means that the steam head, Ultra-microfiber pads and carpet glide get very hot during use. Care should be taken when using this appliance and DO NOT touch components of this machine during use except in the approved manner as outlined in this manual.

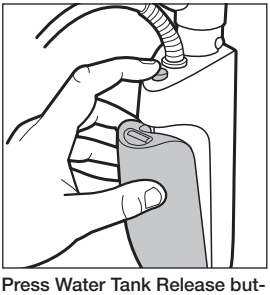
Using the Steam Function - Operating Instructions

1



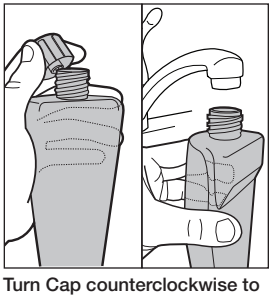
Assemble unit and place on Floor Protector / Resting Mat.

2



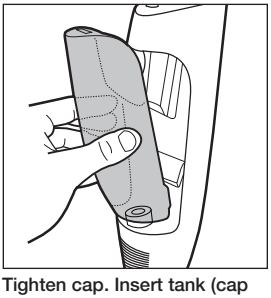
Press Water Tank Release button and remove water tank.

3



Turn Cap counterclockwise to remove. Fill tank with water.

4

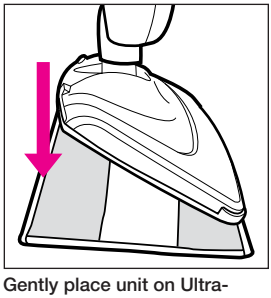


Tighten cap. Insert tank (cap down) until it “clicks”.

5

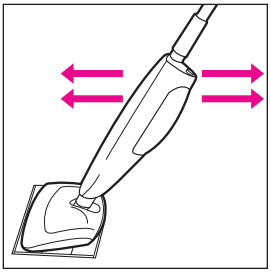
Press ON/OFF button. Wait 20 seconds for unit to heat up. Unit may vibrate while heating.

6



Gently place unit on Ultra-microfiber pad. You are now ready to steam clean.

7

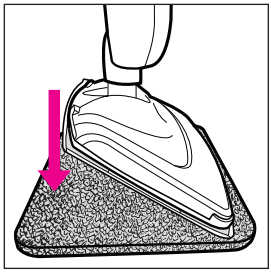


Tilt handle at a 45° angle. Push and pull slowly across the floor to clean thoroughly.

8

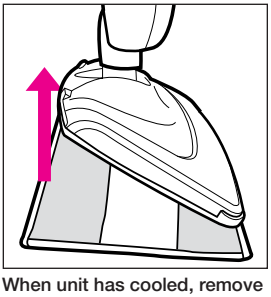
When done, push ON/OFF button.

9



Place unit with Ultra-microfiber pad attached onto Floor Protector / Resting Mat. Allow to cool down for five (5) min.

10



When unit has cooled, remove Ultra-microfiber pad. Store unit upright in a dry area.

IMPORTANT: *Vibration Sound*

While the unit is turned off, air builds up in the water pump line. This is a common occurrence. When the unit is turned on the water pump pushes air out of the line and emits a vibrating sound. This occurs while the unit is heating up and also when the water tank is emptied during use. If the vibration sound persists for more than 60 seconds during heat up, check to make sure the water tank is assembled correctly.

IMPORTANT

Always empty the water tank once you have finished using your Floor Sanitizer.

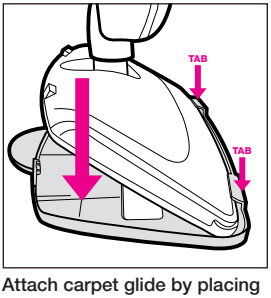
Using the Carpet Glide

What is the Carpet Glide?

The carpet glide enables the Floor Sanitizer to freshen, deodorize and sanitize carpeting, rugs, upholstery, pet cushions and more. Used with the Floor Sanitizer it kills dust mites and other allergens on a variety of surfaces.

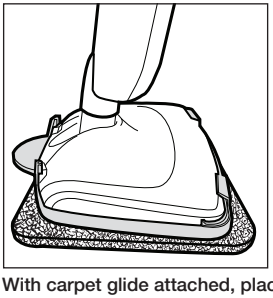
NOTE: The Carpet Glide is used WITHOUT the Ultra-Microfiber Pad.

1



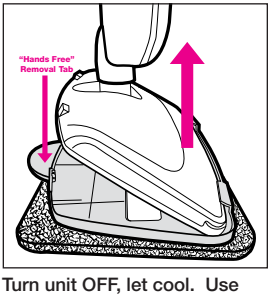
Attach carpet glide by placing unit under “tabs” and gently pushing down into place.

2



With carpet glide attached, place on Floor Protector / Resting Mat. Turn unit ON and follow operating instructions to clean.

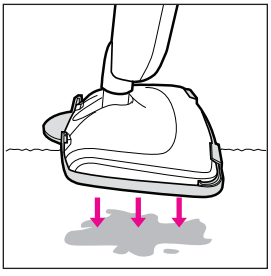
3 **To Remove Carpet Glide**



Turn unit OFF, let cool. Use foot on “Hands Free” tab to remove Tray from steam head.

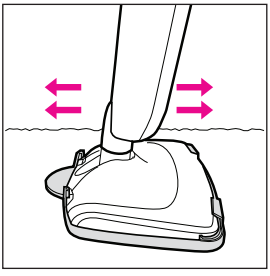
Using the Carpet Glide - FOR FRESH STAINS

1



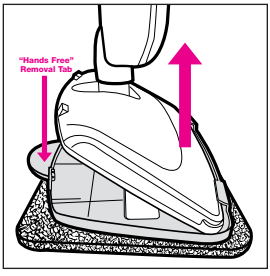
Place unit on stain. Let stand for a few seconds. Allow steam to saturate stain.

2



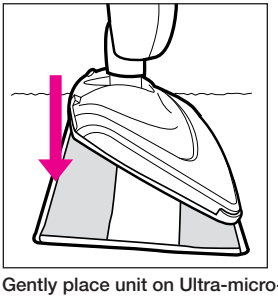
Slowly move unit back and forth over stain.

3



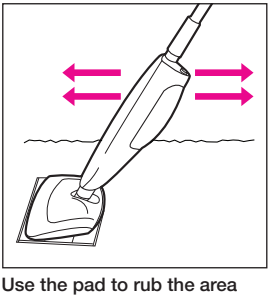
Remove carpet glide from unit with hands free tab.

4



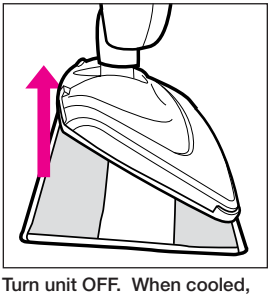
Gently place unit on Ultra-micro-fiber pad.

5



Use the pad to rub the area "blotting" out the stain.

6



Turn unit OFF. When cooled, remove Ultra-microfiber pad.

Troubleshooting

Problem	Solution
Unit not operating.	• Ensure plug is set firmly in outlet. • Replace fuse or reset breaker.
Unit does not emit steam.	• Ensure water tank is filled with water.
Water left on floor.	• Change the Ultra-microfiber pad. • Ensure unit is always level and parallel to the floor.
White spot left on floor.	• When cleaning do not leave unit in one spot for too long. • Use protector pad / floor mat when unit is ON and stationary. • Use distilled water instead of hard tap water. **NOTE:** To remove spot, use a damp cloth with a few drops of white vinegar to rub and remove stain.

Q: Can the HAAN Floor Sanitizer be used on laminate flooring?

A: Yes. Your steam mop was designed to be gentle on delicate flooring, yet powerful enough to penetrate stains and kill harmful germs and bacteria.

It is recommended that the flooring manufacturer be contacted to see if it is OK to clean the floor with steam. Leaving the steam mop sitting in one spot while steaming could result in discoloration of flooring.

Q: How long can an Ultra-microfiber Pad be used until it needs to be changed?

A: The pad should be changed every 10 minutes, or when it becomes saturated with water. The unit will become harder to push with a overly wet pad.

Q: How long does a tank of water last?

A: A full tank will last approximately 20-25 minutes.

Q: Sometimes my floor sanitizer becomes hard to push - why?

A: If the unit is hard to push its likely because the Ultra-microfiber Pad is too wet or the angle at which you are using the machine is too high.

Q: How do you use the Carpet Glide for my carpet?

A: The carpet glide is to be used without the Ultra-microfiber Pad and can be attached directly to the unit.

Q: Does the HAAN work on pet stains?

A: Yes, the HAAN is able to spot clean fresh pet stains by loosening and lifting the stain.

Q: How can I prolong the life of my HAAN?

A: To maintain the life of your unit, we recommend using the Fresh Rinse once a month.

Q: Will the HAAN Floor Sanitizer clean grout?

A: Yes, but it needs a little help. If you glide your HAAN over the problem areas and then scrub with your Ultra-microfiber Pad, it should effectively clean your grout.

Couldn't find the Answer to your Question?

Call Customer Care at 877-HAAN DIRECT / 877-422-6347

To order additional pads, accessories or replacement parts call customer care at:

877-HAAN DIRECT / 877-422-6347

Or visit:

www.HAANusa.com

Product Specifications: Model SI-35	
Color	White, Red or Green
Size	11.75” W x 6.94” D x 46.5” H
Weight	5.5 lb
Voltage/Hz	AC 120V, 60Hz
Wattage	1200 watts
Cord Length	19.5 Feet
Tank Capacity	13.5 oz.
Heat-up Time	20 sec.
Operating Time	Up to 25 min.
*Dimensions approximated. Dimensions include base and measured without hose, or attachments.	

One-Year Limited Warranty

Your HAAN® Steamer is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only. The included Warranty Registration Card should be filled out and returned within thirty (30) days of purchase. This will register your product.

Should any defect covered by the terms of the limited warranty be discovered within one year, HAAN® Corporation will repair or replace the defective part. To process a warranty claim, contact customer care at 1-877-422-6347 for further assistance and instructions. A customer care agent will conduct trouble shooting in an attempt to fix any minor problems. Should trouble shooting not provide any result, a return authorization will be issued. Proof of purchase is required and should accompany the return. Freight costs must be prepaid by the purchaser.

The liability under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. Labor charges are not included.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of HAAN® Corporation, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is HAAN® Corporation liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights which vary from state to state or province to province.

Warranty Notice: failure to complete and return the product registration card will not diminish your warranty rights.

Product Registration

Please fill out and mail this Product Registration Card within thirty (30) days of purchase in order to validate the fore said Limited Warranty. The registration will allow us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge that you have read and understood the instructions for use and the warnings set forth within the instructions.

First Name _____ Last Name _____

Address _____

City _____ State/Province _____

Zip Code/Postal Code _____ Country/Territory _____

Product Name/Model number _____

Date Purchased _____ Place of Purchase _____

(Fold here and tape closed before mailing)

Warranty Notice: FAILURE TO COMPLETE AND RETURN THIS PRODUCT REGISTRATION CARD WILL NOT DIMINISH YOUR WARRANTY RIGHTS.

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